

Terms of Use

B2Bportal

B2B Portal – General Terms & Conditions of Use

1. Access & Use

Access to the B2B Portal (“the Portal”) is provided to approved business clients for the purpose of managing commercial transactions, including order placement, product selection, pricing visibility, and documentation. Users are responsible for keeping login credentials secure and ensuring they are only used by authorised personnel.

2. Order Placement & Processing

Orders submitted via the Portal are treated as formal purchase requests. All orders are subject to review and confirmation by The Poultry Service & PS Plus LTD or its commercial partners. Submission does not guarantee acceptance until an official order confirmation has been issued.

3. Pricing, Delivery Charges & Pre-Approval

Prices displayed on the Portal typically exclude transport, duties, and taxes unless otherwise stated. Delivery charges are not fixed at the time of order entry. Final transport costs will be calculated once the full order manifest has been received and will be submitted to the client for approval prior to invoicing.

Clients must approve the delivery charge in writing (via email or Portal confirmation) before the invoice is issued. Any changes to the order after submission (e.g., quantity, delivery address,

schedule) may require a revised delivery cost and renewed approval.

4. System Availability & Data Accuracy

While we aim to provide accurate and timely information, The Poultry Service makes no guarantees regarding the accuracy or completeness of content such as prices, stock availability, and product specifications. The Portal may occasionally be offline for updates or maintenance, during which access may be temporarily restricted.

5. Client Responsibility

Clients are responsible for ensuring that all information entered into the Portal — including business details, delivery instructions, and order specifications — is accurate and up to date. Errors in client-provided data may result in delays or additional charges.

6. Confidentiality

All content within the Portal, including pricing, product information, and documentation, is confidential and intended solely for use by the registered client. This information must not be shared with third parties without express written permission from The Poultry Service.

7. Portal Modifications

We reserve the right to update these Terms & Conditions or modify Portal features and functionality at any time. Significant changes will be communicated via Portal notifications or email.

Governing Law

These Terms & Conditions are governed by the laws of England and Wales. Any disputes arising from use of the Portal shall be subject to the exclusive jurisdiction of the English courts.